



TRAINING SERVICES

FBM® offers two different levels of training: **FBM®'s Standard Training** and **FBM®'s Premium Training**.

FBM®'s Standard Training consists in preparing your team to operate the electronic gaming devices on a user level. We prepare your staff to operate the machines in order to demonstrate the product use to Casinos and Bingo Halls goers. This type of training also prepares your team to solve problems and guide the players who are having fun on FBM®'s machines. This aspect is extremely important, given that the correct operation of equipment enhances the player experience and, consequently, increases the number of bets and ensures the return of satisfied users.

FBM®'s Premium Training refers to training your team to perform specialized support and maintenance to FBM®'s machines. This is because while FBM® has its own support team for leased machines (see "CLIENT SUPPORT BROCHURE"), in cases of equipment purchase, your Bingo Hall or Casino may choose to use the FBM® team or have your own maintenance personnel to install, repair and maintain the proper function of the terminals and software. With the right installation and maintenance, we can ensure that your experience with FBM® will be even more amazing and unforgettable.